

This accessibility statement applies to www.corfecastlepc.org.uk, www.corfecastlepc.co.uk, www.corfecastleparishcouncil.gov.uk.

These websites are run by Corfe Castle Parish Council. We want as many people as possible to be able to use these websites. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

How accessible these websites are.

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard

Corfe Castle Parish Council publishes content on these domain's and is responsible for making sure it meets the accessibility regulations. We will update the statement when issues are fixed or when we expect them to be fixed.

Feedback and contact information

If you need information on these websites in a different format please contact the Clerk and include in your message:

- your email address
- your phone number
- the web address (URL) of the content you wish to receive.

We'll consider your request and get back to you in.

If you cannot view the map on our 'contact us' page, call or email us for directions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Michelle Harrington, Clerk on 01202 670105, or email clerk@corfecastleparishcouncil.gov.uk or via the contact us form on www.corfecastleparishcouncil.gov.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Corfe Castle Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is currently partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

There may be pages with read more / click here links. See WCAG 2.4 Success Criterion 4.4 (Link Purpose (In Context))

There may be some pages where HTML isn't perfectly formed, such as stray end tags. See WCAG 2.1 success criterion 4.1.1 (Parsing).

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. See WCAG 2.1 success criterion 4.1.2 (name, role value).

Some images on the website pages may not have a text alternative, so the information on them isn't available to people using a screen reader. See WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content, we'll make sure our use of images meets accessibility standards.

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

Content that's not within the scope of the accessibility regulations

PDFs and other documents - a large portion of the PDF documents don't specify the language in which the content is presented. There is a high chance this will prevent screen readers being able to parse through the information and thereby violates WCAG 2.1 Level (A) 3.1.1. Moving forward PDFs will be generated specifying language and content structure to enable them to be more accessible.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018. Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 26th April 2022. It was last reviewed on 22nd February 2023.

This website was last tested on 22nd February 2023. The test was carried out by the Clerk.